

## CLEANING INSTRUCTIONS

### SOME CARPET CLEANING TIPS

To keep your carpet in good shape and to maintain its original aspect, you only need to keep some simple rules in mind.

You have installed your carpet some weeks ago and now some yarn is coming loose on the sur-

face. This is a normal reaction of the carpet. You can walk on it without any problem. This bit of full will go away easily when you pass the vacuum cleaner. Try to avoid the use of the vacuum cleaner only the first weeks after the installation.

### MAINTENANCE OF THE CARPET

It is recommend to pass the vacuum cleaner at least one time a week to prevent the dust from penetrating in the carpet and to extract the dust before it has reached the root of the yarn. The vacuum cleaner has to be passed in the direction

of the yarn, so that the natural movement of the wool won't be damaged. The periodic maintenance is the secret of a resplendent carpet with a guaranteed freshness and long life.

### THE CLEANING

If the maintenance of the carpet is regular, you don't need to proceed to a profound cleaning for about one year or even more (even for light colour carpets. When your carpet will get dirty, you can ask a professional carpet cleaner to do the job, or you can do it yourself. In the last case, we recommend you to first try it out on a small sur-

face and to follow the instruction of the carpet manufacturer. We also recommend you to use the cleaning product of high quality since products of bad quality could leave traces.

For more cleaning instructions see [james.eu](http://james.eu)

### STAIN REMOVAL

Stains should be treated preferably immediately, because stains always displease and give a sloppy impression.

#### **FRESH STAINS**

Immediately moisten a cotton cloth with cold water, wring it out and place it on the stain. Leave it on place, without peaking, until it is dry. Do not dab or rub, as this may cause permanent damage to the carpet. And never use soap!

#### **PERSISTENT STAINS**

Treat as per the instructions on the James Stainedisc or James website ([www.james.eu](http://www.james.eu)). Via this link you can find approximately 1400 different stain solutions!

James Stainwonder, James Stainspray and James Water have been tested on our different carpet qualities and can be used on almost all our qualities.

If you have any doubts about the treatment, do not take any action at all and let the stain dry. Consult the James website ([www.james.eu](http://www.james.eu)), mail to [james@james.eu](mailto:james@james.eu) or call the James line for more advice (+31 77 327 80 08).

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### PREVENTION

Place mats in front of the house door to trap the dirt. This will stop outside dirt from getting onto your carpet. Change your air filters to reduce airborne dust particles.

To store your rug, always roll front-side out, wrapping it in a cloth for optimal protection. Do not fold or store your rug in a tight plastic bag.

In case the floor in your house is partly carpet, partly hard floor, please pay attention to the following. When you have cleaned the hard floor using soap, rinse it carefully using clean water.

Dried up soap residue off a hard floor are transported to the carpet by one's soles. These sticky soap residues cause the carpet to become soiled quicker.

The living room is often used intensely. A dirt trail from the door to the seating area appears quickly. Also the places where you sit regularly will become dirty quicker.

Tip : if possible turn the carpet frequently 90° or 180° degrees maybe after interim maintenance by yourself.

### ADVICE

1. If some yarn or a tuft stands out from the rest, cut it to the height of the surrounding pile with scissors; above all do not tear it out!

2. Put cups under the feet of your furniture and do not drag heavy furniture across the carpet.

3. Never fold a carpet : roll it in order to avoid the backing being broken. Above all never beat your carpet.

4. Static electricity... An unpleasant sensation! The predominating cause, particularly in winter, is the dryness of the air inside. The best means of avoiding the appearance of this electrostatic phenomenon is to recreate natural humidity, say 55% to 65% relative humidity (look at your hygrometer) by putting plants in the room and/or using water saturators or humidifiers. Anti-static products are also available which can be vaporised on the surface of the carpets : consult a specialist.

5. Dappled effect... Not to be considered as a stain or fault! Shaved pile carpets sometimes, after they are laid, show light or dark patches. This phenomenon, inherent in this type of floor covering, is known as «shading». It is not a question, therefore, of a manufacturing default. The impression of stains is caused by the play of the light on areas where the pile is lying at a different angle.

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