



Monochromes - Maintenance

To preserve the beauty of your rug and ensure its longevity, follow these simple rules.

PREVENTIVE MAINTENANCE

In the weeks following the installation of your rug, a few fibres may come loose from its surface. This is a normal reaction of the fibres and you can walk on them with confidence. This debris will be removed by vacuuming.

Avoid pulling out the your protruding from the rug. It's better to cut them off at rug level using scissors.

Place a mat in front of your door to trap dirt. Change your air filters regularly to eliminate airborne dust particles.

Do not place your rug outdoors: its fibres are not treated to withstand prolonged exposure to daylight and rain.

Place pads under furniture legs and avoid sliding heavy furniture across your rug.

Extend the life of your rug by regularly turning it 180°. By alternating the side most exposed to traffic in this way, you will ensure that your rug ages more evenly.

When storing your rug, avoid folding it. Instead, roll it up on its side for optimum protection.

If the floor in your home is partially covered with a hard surface such as wood or stone, make sure you rinse it thoroughly with clean water after cleaning it with soap. Once dry, soap residues can be transferred to rugs via the soles of shoes and the soles of feet and make visible marks.

After each floor cleaning, make sure the area under your rug is dry. Any residue under the rug can alter its characteristics.

Louis De Poortere cannot be held responsible for any damage to your floor.

REGULAR MAINTENANCE

Hoover

It is important for the life of your rug to vacuum it at least once a week as soon as you buy it.

Check at least once a month whether the dust filter needs cleaning or the Hoover needs replacing.



Vacuum cleaning

PERIODIC DO-IT-YOURSELF MAINTENANCE

Manual cleaning with James Interior Cleaner

You can clean your rug yourself using a cotton terry towel and the James Interior Cleaner detergent supplied by our partner James (www.james.eu/en/products/james-interior-cleaner/).

By regularly treating your rug with James Interior Cleaner as soon as you buy it, you will preserve its beauty over time.

James Interior Cleaner works deep down, cleaning the fibres of your rug to preserve its freshness.

To spot clean your rug, spray on James Interior Cleaner, then dry gently with a white cotton terry towel, using broad strokes. If the dirt comes off, you can continue cleaning.



Wipe using
a cotton cloth

MAINTENANCE BY A PROFESSIONAL CLEANER

You can call in the services of a professional cleaning company if you don't want to clean your rug yourself with James Interior Cleaner.



TREATING STAINS

To maximise the chances of success and prevent damage to rug fibres and colours, it is best to treat stains as soon as they appear.

Damp stains

Use an absorbent cloth or towel dampened with cold water and leave it on the stain.

Do not dab or rub, as this could cause permanent damage to your rug, and avoid using soap.

Persistent stains

Treat according to the instructions in the James Staindisc (see following pag) or on the James website (www.james.eu/en). By following this link, you will find over 5000 solutions for different stains.

Before using a solvent, carry out a colour retention test on a rug scrap or an inconspicuous area.

Soak a clean cloth in the product and gently dab, working from the outside in the stain, without pouring the solvent directly onto the rug. Once the solvent has acted, absorb the applied product with a clean, dry cloth.

Once the rug is completely dry, clean it with a Hoover in accordance with the "REGULAR MAINTENANCE" section.

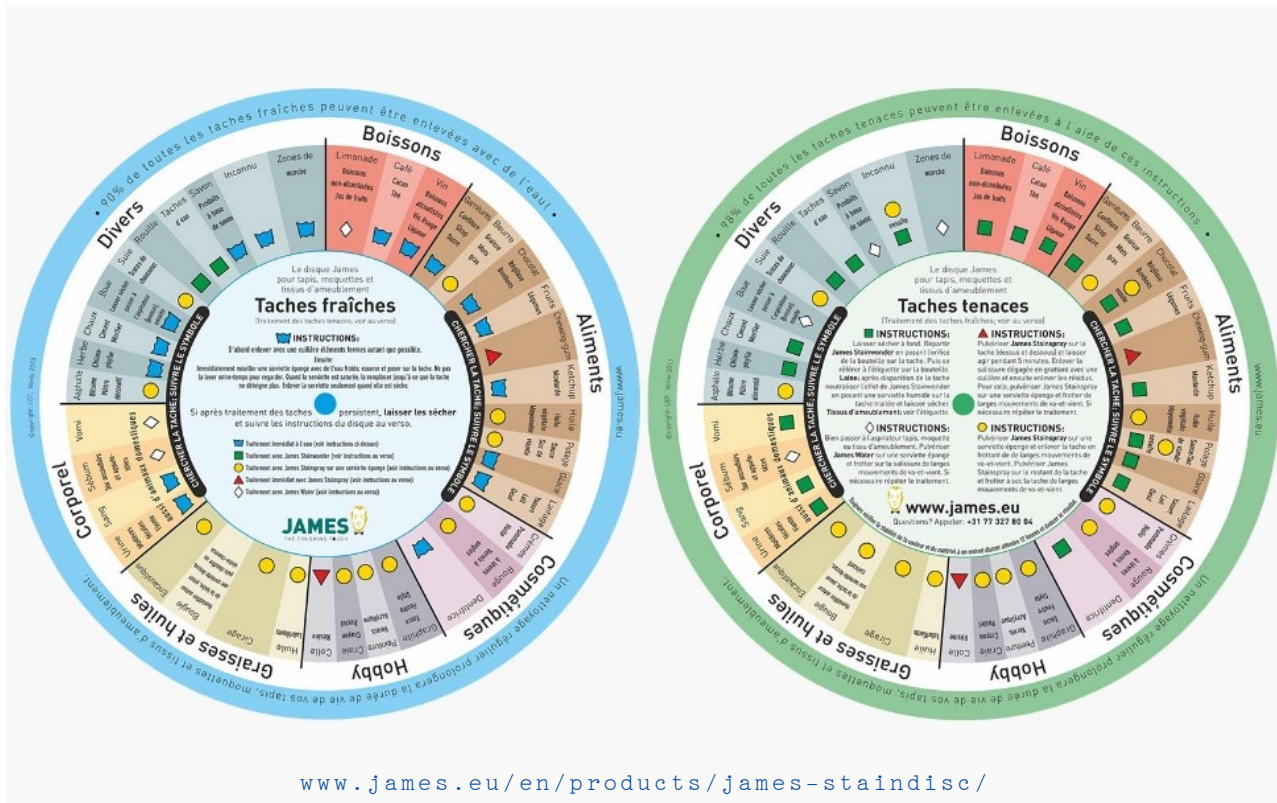
If you have any doubts about the treatment, do not take any action and leave the stain to dry.

Visit the James website (www.james.eu/en/), send an email to james@james.eu or call the James hotline for further advice (+31 77 327 80 00).

Cleaning precautions - use of solvents

Before using any cleaning product, it is advisable to consult the manufacturer documentation to understand how it will dry according to its chemical composition. Many chemical rug cleaners tend to dry leaving a sticky residue. This residue will attract more dirt, requiring more frequent cleaning.

Incorrect use of a cleaning product can lead to discolouration of the rug or damage to the backing or flooring.



PARTNER

You can find more information about the care of all our collections and tips for removing stains on the website of our partner James (www.james.eu/en/).



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